

Charlotte House

In House Rules

- Children:

Children aged 12 and under stay for free when sharing a room with one or more paying adult(s), using existing bedding. As the parents, guardians, or chaperones of children you are personally and legally responsible for and must always supervise them. For safety reasons, please do not leave children unattended in guest rooms or allow them to roam the motel property unsupervised.

- Room keys:

Room keys are issued to the registered guest(s). No room keys will be issued to youth under 18 at any time. A lost key fee of \$10.00 will be charged for keys not returned to the office upon check-out.

- Pets

No pets are allowed.

- 100% Smoke Free

The Motel is 100% SMOKE FREE. For safety and to assure that our facility is not exposed to items or actions that create an odor which is unhealthy and objectionable to our guests and staff. A Designated Smoking Area is provided outside and away from the building.

- Use of Candle, Incense burner

Candle, incense, essential oils (diffusing, vaporizing, etc.) are prohibited. These items and activities will be treated as smoking, a fine assessed, and the guest may be evicted with no refunds.

- Preparation of food inside room

The safety of our guests, staff, and this facility is extremely important to us. Except for the microwave and refrigerator units that the motel provides, preparation of food in guest rooms by any type of cooking appliances is prohibited.

- Housekeeping

Housekeeping is provided daily between the hours of 9 a.m.-2 p.m. Rooms are cleaned and inspected daily, and a detailed log is maintained on each room and linen.

- Bed linen

Your comfort is very important to us. For guests staying multiples nights, bed linen is changed on a rotation schedule. Used towels are exchanged for fresh towels daily. If Housekeeping is unable to change a bed due to personal items left on a bed, a note will be left. Housekeeping will be happy to change your bed linens and make your beds each day if all personal items are

removed. Please contact our Front Desk staff if you have any additional questions or concerns.

- Lost and found

Motel assumes no liability for lost, misplaced, stolen, or damaged valuables or belongings. If you discover that you have left behind something of value to you, please call us immediately and we will try to assist you in locating your lost item.

The motel is not responsible for any item left behind by a guest. However, any item, except for perishable items, left behind by our guests and found after departure by Housekeeping will be collected, logged in, and kept in a secure location for collection by the owner for up to fourteen (14) days.

- Rules for consumption of Alcohol

Registered guests of legal age who choose to bring their own alcoholic beverages must consume those in their room. Alcohol is not allowed in public areas such as the parking lot, office, or sidewalk between rooms.

- In case of Emergency

Please notify Front Desk in the event of a fire or other emergency. A map that shows emergency exits can be found on the back of your room door and in the Guest Information Notebook located in each guest room.

The motel is fully equipped with smoke detectors, fire safety information in Guest Room Notebook, and emergency evacuation plans on the door of each guest room. Please review this important information.

- Parties

No parties, loud disturbances and/or noise-nuisance are allowed or tolerated on these premises. In the event of a disturbance, one polite request (warning) will be given to reduce the noise.

- Free Wi-Fi

Access to our Wi-Fi is free for our registered guests. The motel Wi-Fi access code is subject to change without notice. Wi-Fi signals are subject to change without notice depending on the room's location.

- Illness and epidemics:

Lakeside Motel reserves the right to refuse accommodations to a guest arriving with a contagious disease. In cases where sickness occurs during the stay, please notify the Front Desk staff. In the case of serious sickness, you may be requested to receive appropriate health care from a nearby healthcare facility. During epidemics or pandemics, we are entitled to employ precautionary measures within our judgment or as required by local authorities. We may charge you a room cleaning fee as we deem appropriate under the circumstances.

- Parking at own risk:

All vehicle(s) must be listed on the registration at check-in. Parking for registered guest(s) is free. All vehicles are parked at the risk of the owner. The Motel shall not assume liability or responsibility for any vehicle, occupants, or contents while operated or parked on the motel property.

- Damage and/or theft of motel property:

You are liable for any damage howsoever caused (whether by the deliberate, negligent, or reckless act) to the room (s), motel's premises or property caused by you or any person in your party whether staying at the motel during your stay.

- Damage discovered after check-out:

Guest Rooms found with waste strewn around, in complete disorder, and/or "trashed" will be subject to a minimum \$250.00 maintenance deep cleaning fee, administration fee and/or third-party fees.